

How do I access the Learner Hub?



Simply scan this QR code with your phone's camera, or visit learnerhub.lantra.co.uk

To access your account, your Username is your email address.

What is the Lantra Learner Hub?



Your industry-recognised e-Certificates and e-Cards are available on Lantra's online Learner Hub and can be downloaded to your mobile wallet, for free.



Your e-Card can be shown at work sites allowing you to demonstrate your competence when requested.



E-Certificates will be visible for all your courses and qualifications.



Your e-Card will display all qualifications achieved. Training courses will display for 6 years post achievement date.



E-Cards are only available where Lantra holds a passport style photo.

If you have any questions, or need any help, please contact our Customer Excellence team



awards@lantra.co.uk



02476 696 996

How does the Learner Hub work?



Your e-Certificate and e-Card should be available for you to view within 28 days of completion of your training or assessment. If they are not available, please contact your Lantra Training Provider directly.



Physical skills cards and certificates are available to purchase from the Learner Hub.



Training courses will only display on your e-Card for 6-years from the date of your achievement. Qualifications will remain on your e-Card indefinitely.

Let us know what you think



We value your feedback as we are always looking to improve our products and services. Please let us know your thoughts by completing the online form in the Learner Hub.

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